



## **The Greek National Registry of Procedures**

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## A few words about GRNET

GRNET: National Infrastructures for Research and Technology  
<https://grnet.gr/en/>

- Status: state-owned company established in 1998, operating under the auspices of the Greek Ministry of Digital Governance.
- Mission: to offer cutting-edge technologies, solutions, infrastructures and specialized expertise to various fields: Public Administration, Education, Research, Health and Culture.



# Communities, Users @ Sectors: Public Administration, Education, Research, Health, Culture

## Organizations and Institutions

- ✓ Universities
- ✓ Research Centers
- ✓ Large Research Infrastructures
- ✓ Hellenic School Network
- ✓ Public Libraries
- ✓ Culture Centers
- ✓ Content Providers
- ✓ Public Administration sector
- ✓ Public Health Sector (Hospitals, Blood Donation/Transfusion Services)

## Organizations and Institutions

- ✓ Academic and Research Community users
  - ✓ Students, Professors, Researchers, Academic and Administration Management, Network Operations Centers (NOC), Technical Staff
- ✓ Health Sector users
  - ✓ Hospital: Doctors, Administration, Management, NOC, Technical
  - ✓ Blood Donor Volunteers
- ✓ Public Administration Officers
- ✓ Citizens

# Highlights: e-Infrastructures & Services

## Infrastructure

- Nationwide Optical Network Ultra High Speed
- Data Centers
- Computational and Storage infrastructure
- High Performance Computing (HPC) infrastructures
- Interconnection Provider GR-IX
- Interface with international Internet / GÉANT
- Backbone network for the School Network
- Fiber optic connections to 31 hospitals, with more to follow- includes wifi access

<b>HPC-ARIS:</b>	<a href="http://hpc.grnet.gr">hpc.grnet.gr</a>
<b>~okeanos:</b>	<a href="http://okeanos.grnet.gr">okeanos.grnet.gr</a>
<b>ViMa:</b>	<a href="http://vima.grnet.gr">vima.grnet.gr</a>
<b>GR-IX:</b>	<a href="http://gr-ix.gr">gr-ix.gr</a>
<b>eduroam:</b>	<a href="http://eduroam.gr">eduroam.gr</a>
<b>DIADOSIS:</b>	<a href="http://diadosis.grnet.gr">diadosis.grnet.gr</a>
<b>Harmoni:</b>	<a href="http://harmoni.grnet.gr">harmoni.grnet.gr</a>
<b>Blood Donor Registry:</b>	<a href="http://bdr.gr">bdr.gr</a>
<b>ZEUS:</b>	<a href="http://zeus.grnet.gr/zeus">zeus.grnet.gr/zeus</a>
<b>Eury-where:</b>	<a href="http://eury-where.gr">eury-where.gr</a>

## Services

- Cloud Computing (~okeanos)
- High Performance Computing
- PITHOS (Storage Service)
- University Books (EUDOXUS)
- Academic Identity Card
- Faculty eVoting-ZEUS
- e:Presence / Teleconference
- Web Casting - Live streaming scientific & cultural events
- Hospital Services – imaging backup service, eduroam/edugain access to publications

<b>e:Presence:</b>	<a href="http://epresence.gr">epresence.gr</a>
<b>DIAVLOS:</b>	<a href="http://diavlos.grnet.gr">diavlos.grnet.gr</a>
<b>Academic IDs:</b>	<a href="http://academicid.minedu.gov.gr">academicid.minedu.gov.gr</a>
<b>FoD:</b>	<a href="http://fod.grnet.gr">fod.grnet.gr</a>
<b>Security CERT:</b>	<a href="http://cert.grnet.gr">cert.grnet.gr</a>
<b>Eudoxus:</b>	<a href="http://eudoxus.gr">eudoxus.gr</a>
<b>APELLA:</b>	<a href="http://apella.minedu.gov.gr">apella.minedu.gov.gr</a>
<b>ATLAS:</b>	<a href="http://atlas.grnet.gr">atlas.grnet.gr</a>
<b>PYXIDA:</b>	<a href="http://pyxida.grnet.gr">pyxida.grnet.gr</a>
<b>Single Digital Gateway for eGovernance</b>	<a href="http://gov.gr">gov.gr</a>

# International collaborations

Indicative key e-Infrastructures and international collaborations GRNET is actively part of:

- **GÉANT**: European collaboration on e-infrastructures and services for Research and Education
- **PRACE**: Partnership for Advanced Computing in Europe
- **ARIADNE Foundation**: Integrating existing archeological data infrastructure across Europe to explore research methodologies
- **COPERNICUS Data Hubs**: Collects, stores and provides access to data from the Sentinel satellites of the Copernicus Earth Observation program
- **EGI.eu**: Federated e-Infrastructure set up for the provision of advanced computing services for Research and Innovation
- **EUDAT CDI**: Collaborative Data Infrastructure
- **ETP4HPC**: European Technology Platform for High Performance Computing
- **EPIC**: European Persistent Identifiers Service
- **EURO-IX**: The European Internet Exchange Association for strengthen and improve the Internet Exchange Point (IXP) community

# EU Projects related to E-government



## **ACROSS:** <https://across-h2020.eu/>

**Towards user journeys for the delivery of cross-border services ensuring data sovereignty**

**Funding: HORIZON 2020 – Duration: 01/02/2021 - 31/01/2024**

*The project focuses on the mobility of citizens between EU Member States and aims to support them in aligning and fulfilling their obligations under the Single Digital Gateway Regulation.*



## **GR-DigiGov-InnoHub: Innovation Hub for Digital Government**

**Funding: Digital Europe Programme – Duration: 01/09/2022 - 31/08/2024**

*The project aims for the development of a new generation of Public Services for the Central Administration, the Local Governments, and the productive sectors of the economy, utilizing advanced Digital Technologies*



## **GovTech4All**

**Funding: Digital Europe Programme – Duration: 01/11/2023 - 31/10/2025**

*21 leading GovTech organizations from 14 European countries establish a cohesive GovTech ecosystem and market. We promote innovative approaches like startup challenges and forward-looking procurement, aiming to revolutionize public sector technology.*

# National Projects related to E-government



**gov.gr:** <https://gov.gr/> & **EUGO:** <http://eugo.gov.gr/>

The single digital portal of the Greek public administration (launched in 04/2020)

- >1500 digital services for the citizens

The Greek portal for cross-border services for EU citizens



**National Registry of Procedures:** [mitos.gov.gr](https://mitos.gov.gr)

Innovation Hub for Digital Government

**Funding:** Public Investments Program & NSRF – **Duration:** 01/09/2020 - 31/08/2024

*The project aims to register all the Public Services and Internal Procedures of Greek Public Administration*



**Citizens Service Centers (CSC):**

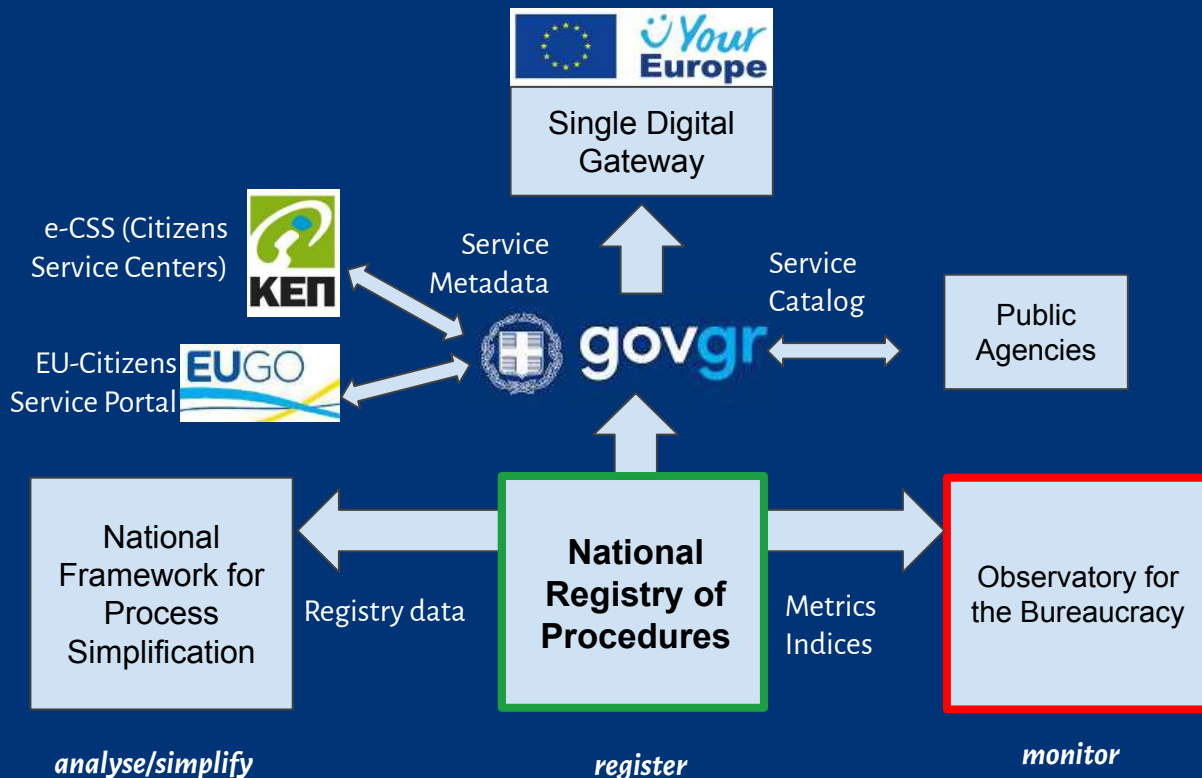
Innovation Hub for Digital Government

**Funding:** European Economic Area – **Duration:** 01/09/2022 - 31/10/2023

*The project redesigns the back-office application of Citizens Service Centers and automates many tasks through interoperability*

# Establishing a new routine in e-government

# A holistic approach to Public Services, Procedures and Life Events



## Interoperability by design

- Technical interoperability
  - All data must be openly available
  - Data must be accessible through APIs
  - Reuse and share (applications and data)
- Semantic interoperability
  - All systems must use the same metadata standards
- Organizational interoperability
  - Public administrations must align their business processes, responsibilities and expectations

Let's focus on the  
National Registry  
[mitos.gov.gr](https://mitos.gov.gr)



## Aim and objectives

- **Single point of truth**: Develop a unique reference point for the physical and digital administrative procedures of the state and the services to citizens
- Objectives:
  - **Recording** and modeling of the existing administrative procedures and public services from the bodies that supervise and implement them.
  - Continuous **updating** of procedures after each change.
  - Creating a basis for the subsequent **simplification of procedures** (elimination or reduction of procedural steps and/or supporting documents).
  - Immediate access, ease of search and **information** for citizens.

## Requirements

- Compliance to standards
- Openness and interoperability
- Rapid population
- Agility
- Visualization, citizen friendly

## The benefits

- For citizens/businesses:
  - Search for public services or browse by life event, type etc
  - Information on the execution steps, the supporting documents, the points of delivery
  - The ability to provide feedback on descriptions and execution of services
- For public sector bodies:
  - Documentation of procedures, standardization of their execution
  - Identification of malfunctions and suggestions for simplifications
  - Less load for providing information about public services
  - Supervision at all levels: Statistics with quantitative / qualitative indicators, analytics and insight for digitization possibilities

# MediaWiki

- MediaWiki is the platform used by Wikipedia.
- It is open source, it supports version and update control
- It is written in PHP so any extensions/customizations have to be in PHP
- For supporting the non tech-expert editors we use the Page Forms extension of MediaWiki
- For querying the data within MediaWiki, we use the Semantic MediaWiki extension

**Επεξεργασία Διαδικασίας: ΔΔ:Δήλωση Προσωρινής και Περιστασιακής Παροχής Υπηρεσιών του Επαγγέλματος Τεχνολόγου Ακτινοβολίας Ακτινοθεραπείας**

<b>Γενικές Πληροφορίες</b>	Καταχωρήστε τις βασικές πληροφορίες της διαδικασίας. Οι διάφοροι εναλλακτικοί τίτλοι που συμπληρώνετε βοηθούν στην αναζήτηση από τον πολίτη. Συμπληρώστε είτε την προθεσμία υλοποίησης είτε τον εκτιμώμενο χρόνο (όταν δεν προβλέπει ο νόμος προθεσμία υλοποίησης). Δείτε στο howto την αντιστοίχη ενότητα.
<b>Κατηγορίες</b>	
<b>Έννομα μέσα</b>	
<b>Ειδικά πεδία</b>	
<b>NACE</b>	
<b>SDG</b>	
<b>Προϋποθέσεις</b>	
<b>Παράβολα-Τέλη</b>	
<b>Δικαιολογητικά</b>	
<b>Νομοθεσία</b>	
<b>Βήματα</b>	

**\*Επίσημος Τίτλος:**

**\*Εναλλακτικοί Τίτλοι:**

**\*Περιγραφή:**

Ο αρμόδιος φορέας είναι ιδιωτικός: ☒

Αρμόδιος ιδιωτικός φορέας:

## Semantic MediaWiki (SMW)

- A MediaWiki extension that allows to make composite semantic queries to the MediaWiki data.
- The results can be fed back to MediaWiki as content
- SMW allows to create new and useful content by composing existing content
- For example, we can see the “procedures carried out by each organisation”, or “the registries it maintains”

MINISTRY OF EDUCATION AND RELIGIOUS AFFAIRS	
General Information	
Services	<b>Services owned by the Organisation</b>
Registries	Announcement of Commencement of Professional Teaching in Tuition Centres, Foreign Language Centres and Homes
Secretariats	Declaration of Temporary / Cross-Border Provision of Home Teaching and Teaching in a Tuition Centre or Foreign Language Centre
Sub Organisations	Granting a Licence for a College to a Legal Person or to Legal Persons Participating in Associations of Persons
	Granting a Licence for a College to a Natural Person or to Natural Persons Participating in Associations of Persons
	Granting a Licence for a Level 1 Lifelong Learning Centre (KDBM) to a Legal Person or to Legal Persons Participating in Associations of Persons

# The results so far

# What has been achieved

Login ➡

## 3831 Published

Procedures that any interested person may seek in the Registry based on type or on life events.

## 37 Under Publication

Procedures, that are at the final stage of control by the Ministry of Digital Governance

## 145 Under Approval

Procedures, that are at the intermediate stage of control and approval by the competent authorities

## 556 Under Process

Procedures, that are at the initial stage of registration by the competent authorities.

Search National Services Registry



EL

EN

Procedures Categories	Provided to	Based on Type
Arable and livestock farming	Citizens	Permits
Justice	Businesses	Compensations
Education	Legal Entities	Certificates
Business activity	Civil Servants	Registrations
Employment and insurance	Public Bodies	Audits
Family	Foreigners	Benefits
Property and taxation	Other	Complaints
Citizens and day-to-day life		Attestations
Culture, sport and tourism		Pensions
Conscription		
Health and welfare		

## And for each procedure

Print
Receive Notifications
Feedback

### 336734 Admission of pupils to standard lower and upper secondary schools

**At a Glance**

- Basic information
- Application
- What you will need
- Requirements
- Related
- Output
- Steps
- Other information
- Legislation
- Categories
- Show Procedure
- Steps**

#### At a glance

<b>Points of service</b> INDEPENDENT DEPARTMENT OF STANDARD AND EXPERIMENTAL SCHOOLS, INSTITUTE OF EDUCATIONAL POLICY		<b>Digital provision points</b> National Single Digital Gateway – gov.gr
<b>Number of required documents</b> 1 to 2	<b>Fees</b> Provided without cost	<b>Estimated Time</b> 3 months
<b>Description</b> The procedure concerns the admission, by means of a skills test, to the introductory (A) class in standard lower and upper secondary schools, and the corresponding admission by means of a skills test to the B and C classes in standard lower and upper secondary schools. It affects citizens, parents/guardians of pupils who are going to attend or are already attending schools for secondary education.		

#### Basic information

Competent body

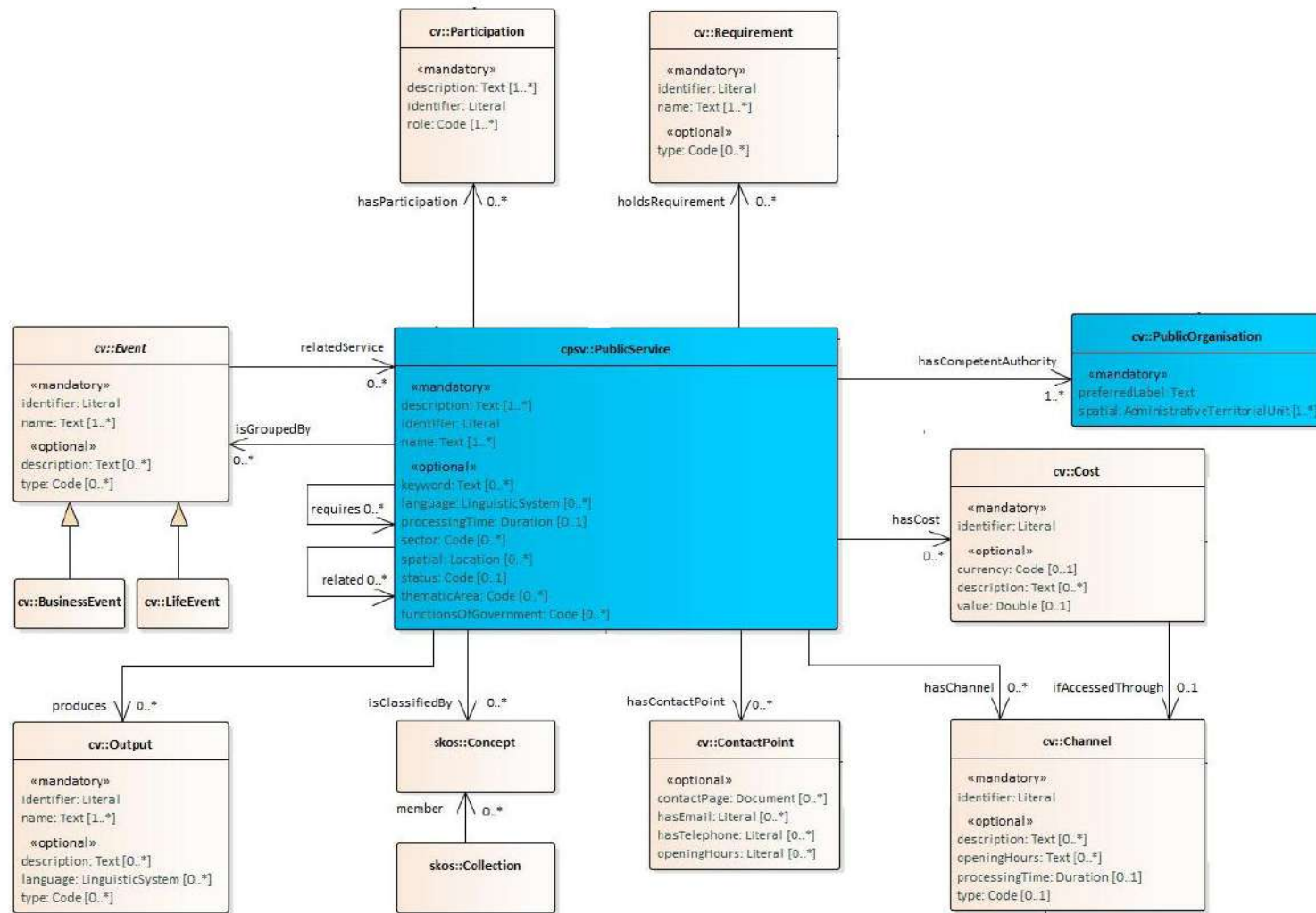
## The main metadata of procedures

- Official title, alternative titles (e.g. user friendly title)
- Description
- Legislative and regulatory framework
- Required evidences
- Conditions that apply
- Registries that are accessed
- Cost of state or other fees
- The execution steps
- Organizations (or its divisions) that carry out the procedure or some of its steps
- Estimated processing time for each step
- Final administrative product and
- Registries that are updated

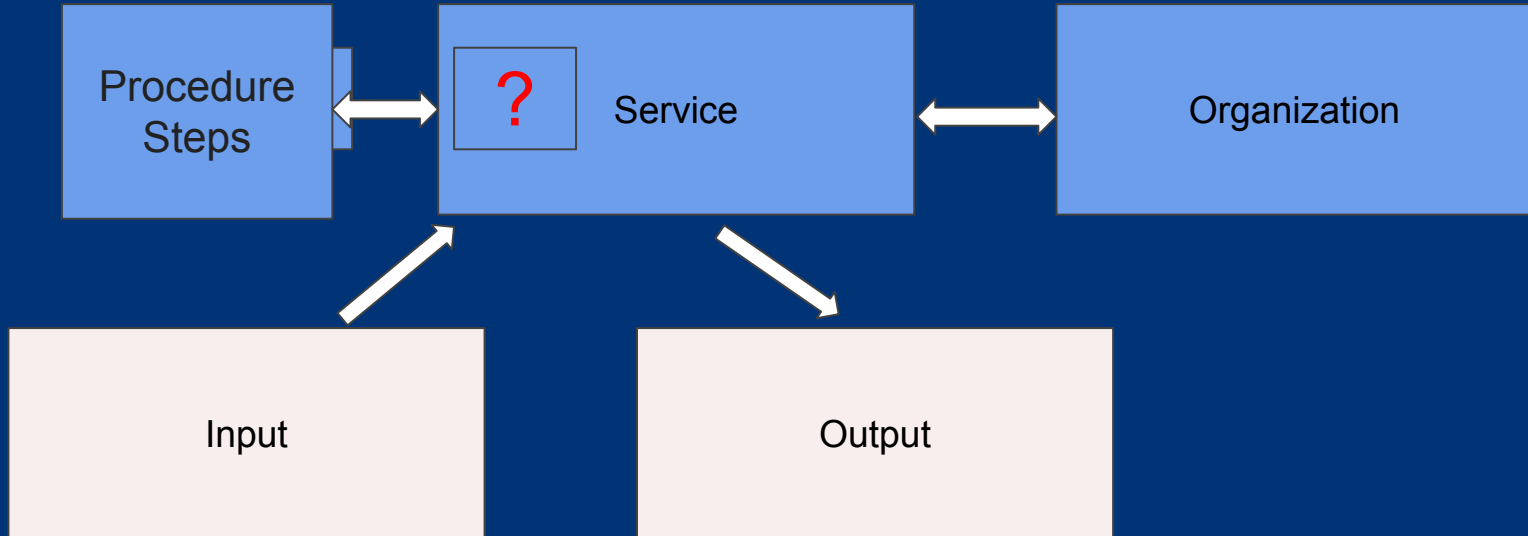
## Standards for Public Services

- **Core Public Service Vocabulary Application Profile (CPSV-AP) v.3.0**
  - Has been developed by EU's ISA<sup>2</sup> programme for describing cross-border and cross-sectoral services
  - A common data model for describing public services
  - Defines all the entities of a procedure metadata (except of the steps)
- Core Public Organization Vocabulary (CPOV) v.2.0
  - Another ISA<sup>2</sup> vocabulary for the metadata of Public Organizations
- Both standards are maintained by Semantic Interoperability Community (SEMIC EU) - <https://github.com/SEMICeu/>





## At an abstraction level



## How we describe the procedure steps

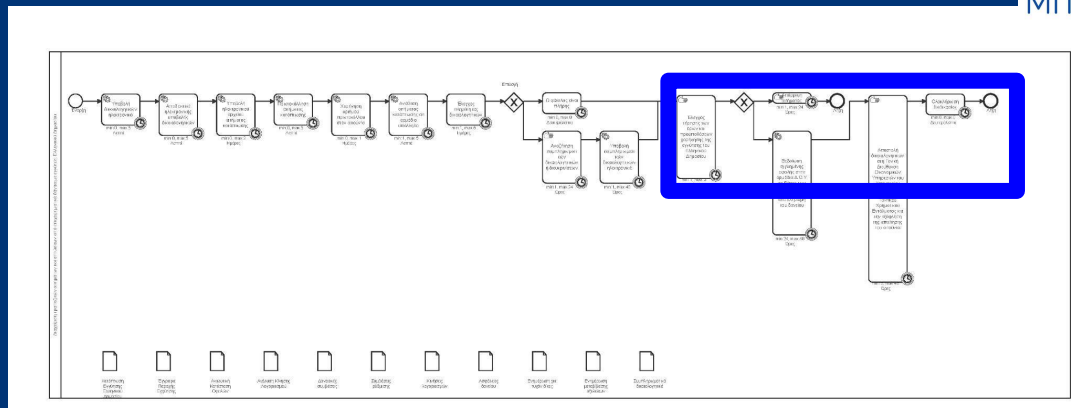
### Using **Business Process Model and Notation (BPMN) v.2.0**

- BPMN: Graphical notation depicting the steps of a business process
- BPMN can be employed to describe the workflow of a procedure, with all the conditions, alternative actions, actors etc. from start to finish.
  - **Simple and static BPMN** can depict the flow of a service both for citizens and the public administration employees
  - **Executable BPMN** workflows
    - can be fed to BPMN simulation engines with several workload parameters and provide an estimation for the execution cost of a service
    - can be fed to BPMN execution engines and allow the full execution of the service

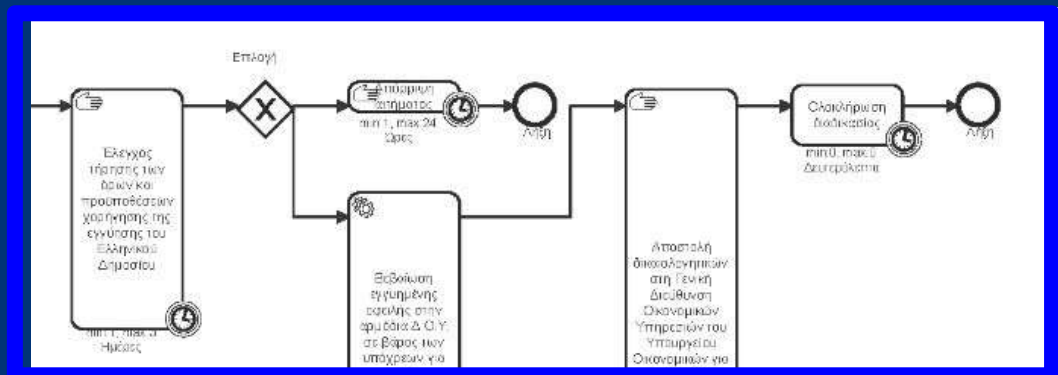
# We replace drawing...

with simple forms that describe each step

Βήμα:	1
Αποτελεί βήμα διακλάδωσης:	<input type="checkbox"/>
Προηγούμενα βήμα διακλάδωσης:	
Περιγραφή:	Υποβολή αίτησης
Αρμόδιος διεκπεραίωσης:	Αρμόδιος Υπάλληλος
Συναρμόδιος Φορέας:	
Απαιτούμενος χρόνος διεκπεραίωσης (min):	23
Απαιτούμενος χρόνος διεκπεραίωσης (max):	234
Απαιτούμενος χρόνος διεκπεραίωσης (μονάδα):	ΛΕΠΤΑ
Σημειώσεις:	



and *automatically* generate the XML file of the BPMN



## Other building blocks

- Translation (Greek-English):
  - eTranslation API, the (asynchronous) official EU translation service developed under Connecting Europe Facility (CEF)
  - A real-time translation service build using a Transformer from [huggingface.co](https://huggingface.co)
  - A platform that semi-automates the translation process

## Other building blocks

- Side registries
  - **Registry of evidences:** contains metadata for the most widely used evidences, in an attempt to reduce duplicates and inconsistencies
  - Registry of service delivery points: contains metadata about the main (physical) locations that offer public services
  - Registry of registries: contains metadata (owner, description, contents, format, update frequency, etc) about the registries which are employed or updated by the public services
  - Registry of steps: describes steps which are common in several procedures in order to promote reusability and avoid inconsistencies

## Mitos API - <https://api.mitos.gov.gr/info/>

- The API allows third party applications to retrieve metadata for the procedures
- The metadata contain everything that is registered through the PageForms
- Documented in Swagger and Redoc
- It has already been used by other platforms (e.g. the EUGO portal), by other services (e.g. the BPMN generator), by collaborating teams (to generate custom dashboards)



Home | PSC Greece | Useful links | Contact | Ελληνικά

HELLENIC REPUBLIC  
Ministry of Digital Governance

EUGO

govgr

Home / Agriculture, forestry and fishing / Approval for the Establishment and Operation of Habitats for Animals

### Approval for the Establishment and Operation of Habitats for Animals

**Basic information**

- At a glance
- Conditions
- Fees / Imposts
- What you will need
- Legislation

**Basic information**


**Institutional Body**  
MINISTRY OF INTERIOR

**Description**  
The procedure concerns the approval of the establishment and operation of accommodation facilities for animals, where hospitality, care and - if needed - preventive and therapeutic treatment is provided.

**ESTABLISHMENT**

# Interoperability

<https://api.mitos.gov.gr/info/>



**Γενικές Πληροφορίες**

Στο MITOS ενσωματώνεται πλήρως η διασύνδεση των διαδικασιών από το API του Εθνικού Μητρώου Διαδικασιών της Ελληνικής Δημόσιας.

**Πρόσβαση - Αυθεντικοποίηση**

Το MITOS API υποστηρίζει με χρήση OAuth2 authentication.

• API Key Authentication

Το MITOS API υποστηρίζει επίσης τη χρήση OAuth2 authentication μέσω του <https://api.mitos.gov.gr/>

**API BASE URL**

Το MITOS API υποστηρίζει τη χρήση της παρακάτω URL, η οποία είναι η διεύθυνση της API που χρησιμοποιείται για να επικοινωνήσετε με το MITOS API μέσω HTTP.


[URL] <https://api.mitos.gov.gr/>

Όπου αντικαθίσταται το API\_BASE\_URL, αλλά είναι το <https://api.mitos.gov.gr/> για την πρόσβαση μέσω της παρακάτω.

**Παραδείγματα CURL**

**Εμφάνιση όλων των διαδικασιών**

`curl -X GET "https://api.mitos.gov.gr/info/"`



English Search

Search Life and travel Doing business Contact assistance services Report an obstacle

Your Europe Search results

Results (15)

Recognition of third-cycle foreign academic degrees (doctorate) - National Registry of Administrative Public Services

[en.mitos.gov.gr/index.php/00/Recognition\\_of\\_third-cycle\\_foreign\\_academic\\_degrees\\_\(doctorate\)](#)

**Procedure**

**Details**

**Information type**

- Procedure
- Location
- National coverage
- Category
- Education systems in other EU countries

**Admission of pupils to experimental kindergartens, primary schools, high schools - National Registry of Administrative Public Services**

[en.mitos.gov.gr/index.php/00/Admission\\_of\\_pupils\\_to\\_experimental\\_kindergartens\\_primary\\_schools\\_high\\_schools](#)

**Procedure**

**Admission of pupils to standard lower and upper secondary schools - Administrative Public Services**

[en.mitos.gov.gr/index.php/00/Admission\\_of\\_pupils\\_to\\_standard\\_lower\\_and\\_upper\\_secondary\\_schools](#)

**Procedure**

## Approval for the Establishment and Operation of Habitats for Animals

**Basic Information**

**At a glance**

Conditions

Fees / Imposts

What you will need

Legislation

About

Other Information

Remarks

**Basic information**

**Institutional body**

MINISTRY OF INTERIOR

**Description**

The procedure concerns the approval of the establishment and operation of accommodation facilities for animals, where hospitality, care and - if needed - preventive and therapeutic treatment is provided.

**At a glance**

**Points of Service**

Regions, Points of Single Contact (KEP - EKE), Regional Departments of Rural Economy and Veterinary Medicine - DACK - [MINISTRY OF RURAL DEVELOPMENT AND FOOD](#)

**Number of Documents**

6

**Cost**

- 15€

**Deadline of**

## 135604 - Αλλαγή διεύθυνσης αποστολής λογαριασμού της ΔΕΗ

**Με μια ματιά**

**Σημεία Εξυπηρέτησης:** ΚΕΠ

**Ψηφιακά σημεία παροχής:** Αλλαγή διεύθυνσης αποστολής λογαριασμού

**Τελειότητα ενημέρωσης:** 27 Σεπτεμβρίου 2023

**Προϊσόδοσεις**

Σε αίτηση για αλλαγή διεύθυνσης αποστολής του λογαριασμού μπορεί να περιέχει τα πρόσωπα στα οποία είναι η παροχή ή τρίτο πρόσωπο με εξουσιοδότηση του συμβαλλέντου.

**Δικαιολογητικά**

- Τυποποιητικό έγγραφο - Τυποποιητικό έγγραφο
- Αποδεικτικό ΑΦΜ - Αποδεικτικό ΑΦΜ
- Έγγραφο / Ψηφιοποιημένο προσάρτημα λογαριασμού ΔΕΗ

Εξουσιοδότηση - Εξουσιοδότηση ή συμβολαιογραφικό έγγραφο τρίτου προσώπου από το οποίο προκύπτει



**mAIgov BETA**

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προδικαγραφίες, την ιδιοκτησία ή μίσθωση οικήματος και την δήλωση του προγραμματιζόμενου χρόνου ίδρυσης του Κέντρου. Θα χρειαστεί επίσης να παρέχετε διάφορα δικαιολογητικά, όπως υπεύθυνες δηλώσεις, κατάσταση προσωπικού/συνεργατών, οικονομική μελέτη, άδεια δόμησης, σχέδιο δράσης/υλοποίησης και νομομοποιητικά έγγραφα νομικών προσώπων. Περισσότερες πληροφορίες μπορείτε να βρείτε στην αντίστοιχη ενότητα της ιστοσελίδας της Ελληνικής Κυβέρνησης: [Εξυπηρετήσεις](#).

[Ανανέωση χρόνου](#)

Γράψτε την ερώτησή σας

Η ΟΥΝΟΣΛΑΒΙΑ 29/09/2024

Mitos is the **single point of truth** for CSSs, EUGO, YourEurope, gov.gr as well as for the Document/Case Management Systems of Public Administration

# Mitos mobile

mobile.mitos.dev.digigov.grnet.gr

Mitos is near the citizens in their smartphones



## Innovation - Research

labs.mitos.gov.gr

Mitos' **data** are **open** for researchers  
and entrepreneurs



[Αρχική](#)
[Περιγραφή](#)
[Συλλογές-Κατηγορίες](#)
[Κώδικας - MitoS API](#)
[Εναλλα](#)

## MITOS LABS

Ψηφιακό Αποθετήριο Γνώσης του Εθνικού Μητρώου Διοικητικών Διαδικασιών - ΕΜΔΔ ΜΙΤΟΣ

Συλλογές από Μελέτες - Έρευνες - Στατιστικά - Κώδικα ανοικτά προς τους χρήστες και φορείς της Δημόσιας Διοίκησης

## Ψηφιακό Αποθετήριο Γνώσης

Μελέτες Έρευνες



Βρες απαντήσεις για τις διαδικασίες του Μίτος

Συμπλήρωσε αυτό που αναζητάς

Ανάλυση —  
ετοιμότητα

Ανταρτίδευσις: Πόλεμος (αυτο)καταστροφής Τεχνοκρατία: Απείρο ορίζας Τεχνοδιδάσκων: Πόλεμος (αυτο)καταστροφής

Απινεργία Άσκησης Δραστηριότητας Εκμίσθεσης ΕΙΧ Αυτοκινήτων με Οδηγό

Η διαδικασία αφορά στην αλληλεπίδραση διαφόρων δραστηριοτήτων εκπαιδευτικής επιμόρφωσης και ανάπτυξης, με στόχο την επίτευξη των εκπαιδευτικών αποτελεσμάτων.

Χαράληψη /Αναγέννηση ασφαλιστικής ικανότητας Μοναχών ή έμμεσων μελών των ασφαλιστικών οργανώσεων

Η διαδικασία απευθύνεται στους δικαστικούς αντιλόγους αναρρίθους υπαρκτώς του Ν.1296/1982 και όχι αναρρίθους την Ν.3287/2015, οι οποίοι αφορούν αναρρίθους υπαρκτώς για το αρμόδιο μέλη της

**Ειδικό Τμήμα Διευκρινίσεων σε Αυτοκινητοβόρεια**

Η διαδικασία αφορά στη Χρηματογική Εθνική Σημάτων Αντιστοίχισης Αυτοκινητοδρόμου και απεικονίζεται σε κείμενο και σε σχέδιο παρακάτω.

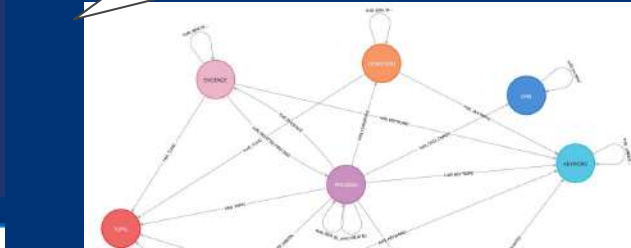
Ψαση κυκλοφορίας οχημάτων του στενού δημόσιου τομέα

Η διαδικασία αφορά στην άρση κυκλοφορίας αυτοκινήτων κεντρικών υπηρεσιών του δημοσίου, τα οποία είναι τεχνολογικά παλαιωμένα, μεγάλων κόστους αποκαμιές και δεν ενδεύονται πλέον για κυκλοφορία και χρήση.

ΔΙΕΥΘΥΝΤΗΣ ΓΕΩΓΡΑΦΙΑΣ

Λειτουργία Λειτουργίας Επιχείρησης Εκμίσθωσης Επιβατικών Αυτοκινήτων (Ιδιωτικής Χρήσης) (Ι.Χ.)

Η διαθήκη του πρώτου ήταν παντελής ληστεία των εκκλησιαστικών αρχιερέων, ενώ ο δεύτερος ήταν ουσιαστικά η ίδρυση του κράτους.



Search ***in any language***:

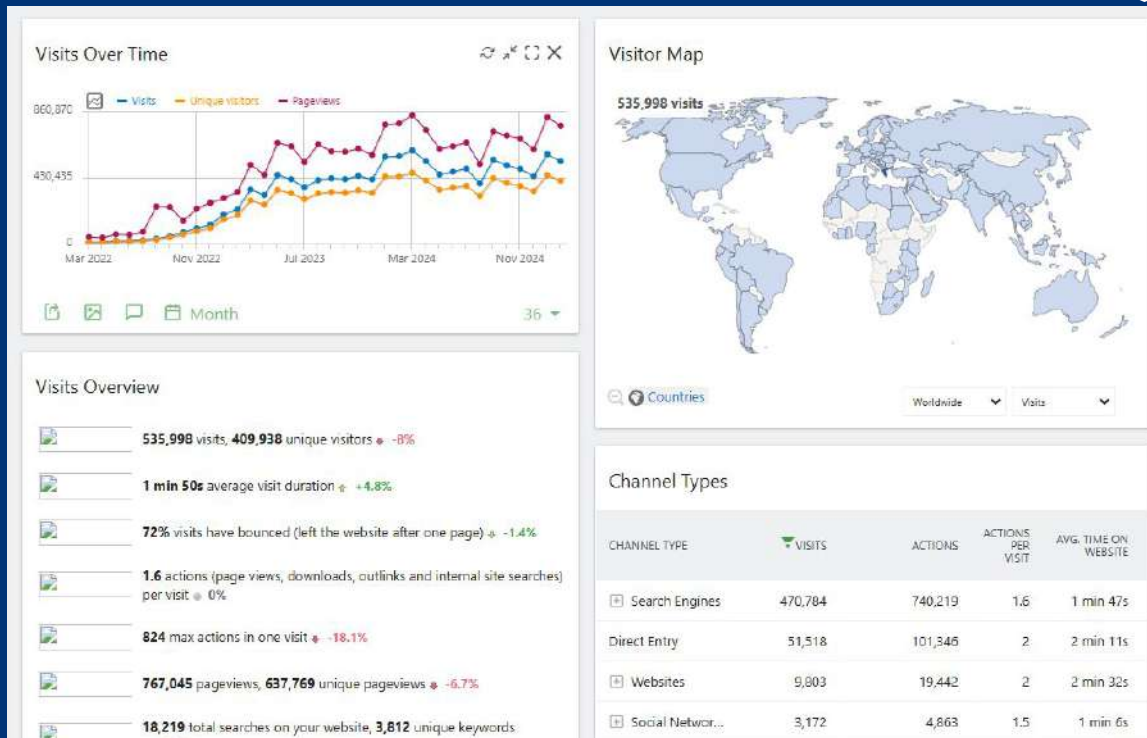
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## Visit statistics

- >850.000 pviews/month
- >30,000 views/day
- >15,000 unique visitors/day
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Country		
COUNTRY		VISITS
 Greece		75.2% 98,933
 Poland		-4.7% 6,190
 Croatia		-4.4% 5,725
 United Kingdom		-4.1% 5,446
 Germany		-1.3% 1,775
 France		-1.1% 1,476
 Russia		-1% 1,296
 Canada		-0.9% 1,195
 Sweden		-0.8% 990
 United States		-0.7% 967



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## References - Awards

- MitosLOD shortlisted for Best Case 2024 Award from the Public Sector Tech Watch of Interoperable Europe ([link](#))
- Reference in the Observatory of Public Sector Innovation (OPSI) by OECD ([link](#))
- Reference in the Greek Observatory of Innovation ([innovation.gov.gr](#))
- Special recognition award on EPSA 2023-2024 by the Institute of Public Administration ([link](#))



## A new project is on the go

### Next generation of MITOS

- Advanced analytics: Rich dashboards covering different needs
- Governmental Knowledge: Take full advantage of the knowledge graph of Mitos
- Smart Personalisation: Proactively deliver useful information to the citizens, and chatbot
- Process Automation: Use of LLMs to facilitate data collection and automate selected steps
- Strengthen the community of practice: Provide a common ground for Mitos' editors and administratives and help them design new services.

# Thank you for your attention

Questions?

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Iraklis Varlamis